



Technical Service Representative

At Waterplay, we're in the business of play, and we're in the business of making it possible for everyone to play. That is our reason for being, and every Waterplayer takes pride in knowing what we do makes kids smile.

What makes you different, and makes us different, is a passion to create. A passion to create playful experiences accessible for everyone. At Waterplay, you'll truly be making a difference for your community, with visible and lasting impact for future generations who enjoy our aquatic play pads, playgrounds and streetscapes.

Our Technical Service Reps (TSRs) are the critical link between our clients' dreams and our engineers' reality, designing to unleash the exhilarating potential of aquatic play, while balancing pragmatic details of budget, safety and code compliance.

If there was an award ceremony, you'd be the MVP for our Customer Service team. You look after all the details—ensure designs meet technical specifications and industry safety standards, create AutoCAD drawings, build technical manuals and you even know our shipping and logistics details and can accurately predict when customers will be unloading their pallets of magical features to enhance their communities. You quickly establish relationships across our entire organization and just as quickly, establish a reputation externally as being helpful, reliable, and fun to work with.

If you've been managing design projects from conception to construction for 3 - 5 years, have formal education in mechanical or civil engineering and know the power of CRM software (we use Creatio), we think you'd like it here. If your weekends are spent assembling the transmission for the car you're rebuilding, or even assembling IKEA furniture without uttering a single 4-letter word, we definitely want to hear from you (because you're logical, patient and have good spatial skills).

Interested? Please apply to careers@waterplay.com with "TSR" in the subject line or via mail, no later than February 3, 2021 to:

Attention: Careers
Waterplay Solutions Corp.
805 Crowley Ave
Kelowna, BC Canada
V1Y 7G6

We're grateful for everyone who invests time and energy to apply and will directly contact those who we're keen to learn more about.